A photograph of a woman with long braids, wearing a white t-shirt with colorful paint splatters, engaged in a conversation with another person whose back is partially visible on the left. The background is a blurred indoor setting with colorful posters on a wall.

Never let language and accessibility get in the way of delivering high-quality, user-centred services.

# Language and Accessibility Solutions for the Public Sector

**260+ Languages**



# Interpreting

Telephone

Video

Face-to-Face

Easily connect  
to a high-quality  
interpreter.

Pre-booked  
appointments or  
on-demand.

- Available 24/7, 365 days a year with UK-wide coverage
- Connect to a telephone interpreter within 40 seconds on average
- Fully vetted and qualified interpreters (DBS checked as standard)
- Training for interpreters on safeguarding, modern slavery, Equality, Diversity and Inclusion, and vicarious trauma







# Translation

Documents

Subtitling

Dubbing

Transcription

- Quality translation led by humans and backed by technology
- Tailored quotes provided within 24 hours
- Guaranteed data security and confidentiality
- Fully vetted and qualified translators

**Get accurate translation you can trust.**

**ISO and Cyber Essentials Plus accredited.**





# Accessibility

British Sign Language

Braille

Easy Read

Large Print

**Ensure everyone is included with our complete suite of accessible services.**

Support deaf and hard of hearing people with British Sign Language (BSL) interpreting. This service is available face-to-face across the UK, or via remote video.

Add BSL inclusivity to your video production, with video overlay interpreting and subtitles.

Enhance access for those with learning disabilities with Easy Read. This format uses simple language and images to make information easy to understand.

Braille translations, large print adaptation and text-to-audio services deliver vital inclusivity for blind and visually impaired individuals.



# Make your life easier

## Why choose Clear Voice

- **Dedicated account manager** – Your friendly point of contact for all queries
- **Simplified billing** – Consolidated invoicing at the end of the month
- **Cultural sensitivity and awareness** – Across all services
- **Cost-saving opportunities** – Save money by using one provider
- **Access to rare languages** – Built from years of experience in the refugee sector

All your language & accessibility solutions in one place.

With a proven track record of delivering large contracts for government, local authorities and the NHS.



# Support social impact

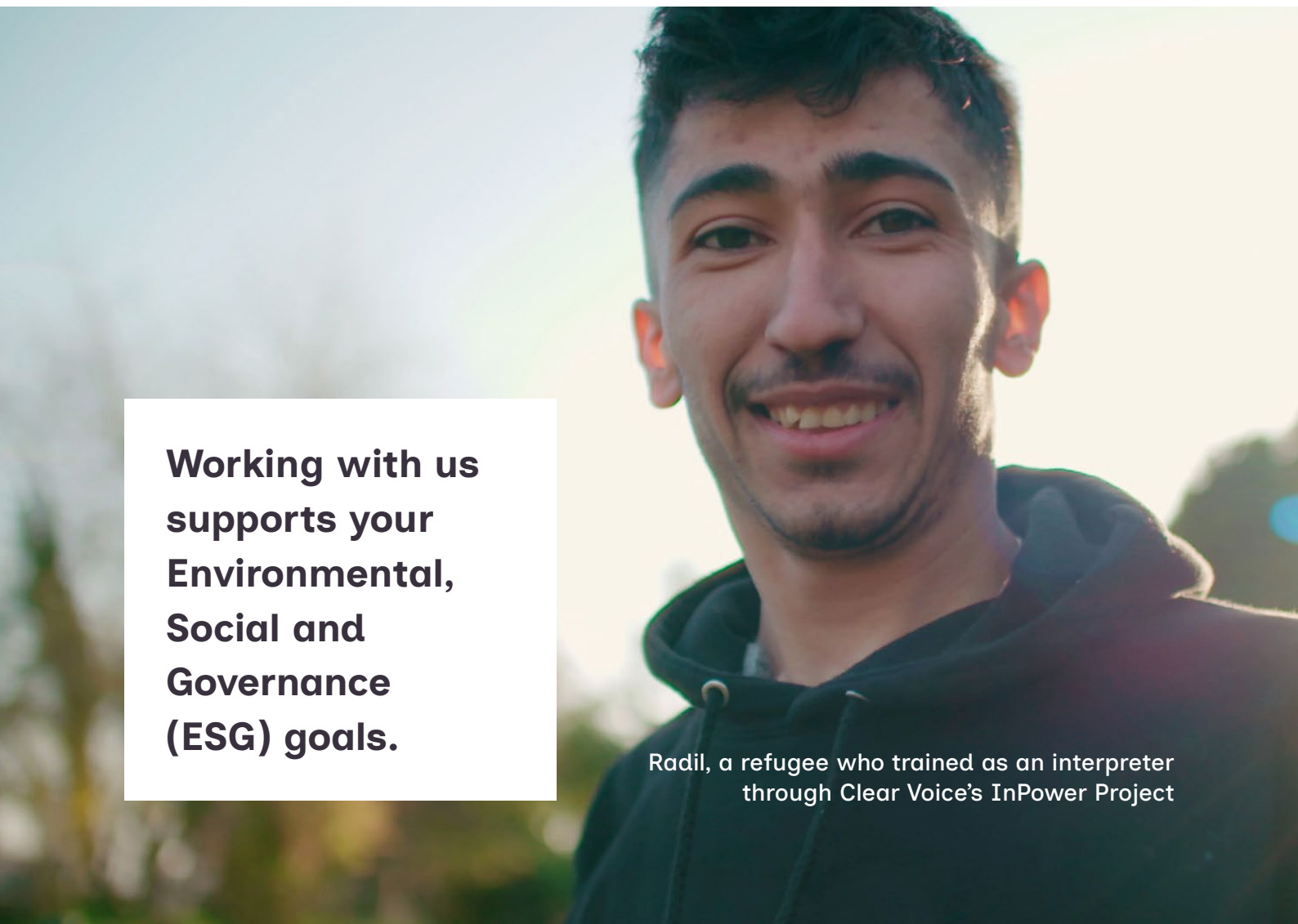
When you work with us, you are helping us make a positive difference in the world

- **100% of our profits donated** to Migrant Help, supporting refugees and victims of slavery and trafficking
- **300+ refugees trained** by Clear Voice to become interpreters
- **£3.3m in social value** delivered in the last financial year

Working with a social enterprise like Clear Voice will help you meet the social value requirements of the new Procurement Act which is now in effect.

**Working with us supports your Environmental, Social and Governance (ESG) goals.**

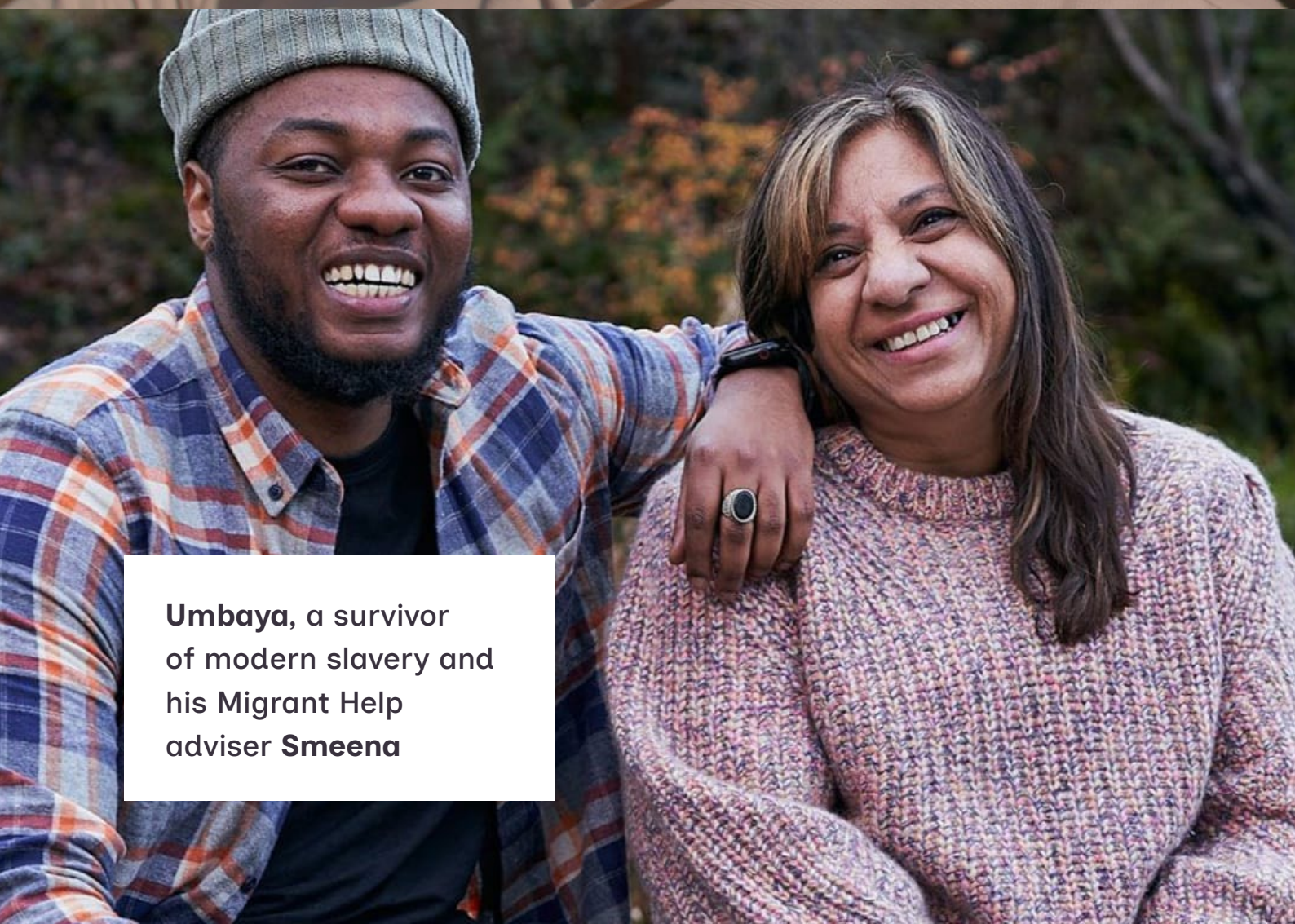
Radil, a refugee who trained as an interpreter through Clear Voice's InPower Project







**Khaled**, a refugee from Syria who trained as an interpreter through the InPower Project



**Umbaya**, a survivor of modern slavery and his Migrant Help adviser **Smeena**



# Ready to break down communication barriers?

Get in touch today

**Contact us** to find out how Clear Voice can help you ensure your services are accessible, inclusive, and impactful.



[clearvoice.org.uk](https://clearvoice.org.uk)  
[findoutmore@clearvoice.org.uk](mailto:findoutmore@clearvoice.org.uk)  
0800 520 0380

