Migrant Help Trading Limited

Carbon Reduction Plan

Published 30 October 2026

Commitment to achieving net zero

Migrant Help Trading Limited operating as Clear Voice is committed to achieving net zero emissions for Scopes 1 and 2 by 2040 and Scope 3 by 2045.

Clear Voice is an award-winning language services provider which offers interpreting, translation and accessible services, supporting clients across the private, public and non-profit sectors.

This carbon reduction plan outlines our emissions profile, strategic approach, reduction targets, governance model, and guiding principles. It complements our broader Sustainability Delivery Strategy and aligns with our organisational values.

Baseline emissions footprint

This is the first carbon reduction plan that has been separate from that of our parent company Migrant Help, and the prior year has been used as the baseline.

Baseline year: 2024/2025

Additional details relating to the baseline emissions calculations:

Scope 1 and Scope 2 carbon emissions have been calculated using location-based emissions UK Government GHG Conversion Factors for Company Reporting issued by the Department for Energy Security and Net Zero for the relevant year and using a financial boundary.

Our offices, including energy supplies, are managed by others, we have no company owned or managed vehicles and we have had no fugitive emissions in the baseline or reporting periods.

Scope 3 is calculated on a spend basis using Green Book supplementary guidance: valuation of energy use and greenhouse gas emissions for appraisal data tables 1-19 adjusted for inflation.

Baseline year emissions:

Emissions	Total (tCO_2e)

Scope 1	0.00
Scope 2	0.00
Scope 3 (included sources)	909.98
Total emissions	**909.98**
Total emissions tonnes per FTE (tCO_2e/FTE)	22.50
Total emissions tonnes per £M revenue (tCO_2e/£M)	60.77

This data was compiled in accordance with the UK Government's 2025 GHG Conversion Factors. Calculations were based on data from directly managed sites and services, including:

- Supply chain emission – spend-based
- Business travel (road/ air) – spend-based
- Homeworking
- Commuting – estimated

Limitations

Most colleagues work remotely and our offices are based in multi-tenanted buildings and managed by third parties. This means Clear Voice does not hold direct utility or waste contracts; these are therefore currently excluded from this report and captured in the landlord carbon reports. We are looking at how greater clarity can be gained on these elements going forward so that they may be included.

The data included is currently limited and includes commuting (estimated), business travel, purchased goods and services. Travel and supply chain emissions are based on spend data, which is not as accurate as other methods. We are currently looking at how we can engage suppliers and colleagues to gain greater clarity on these emissions. Where our data improves, we expect to develop and refine the baseline and reported emissions.

Current emissions reporting

Despite our growth, this financial year total emissions have fallen by 1% and total emissions per FTE have fallen by 26%.

Reporting year: 2025/2026	
Emissions	**Total (tCO_2e)**
Scope 1	0.00
Scope 2	0.00
Scope 3 (included sources)	902.12
Total emissions	**902.13**
Total emissions tonnes per FTE (tCO_2e/FTE)	16.71
Total emissions tonnes per £M revenue (tCO_2e/£M)	51.33

Emissions reduction targets

In order to continue our progress to achieving net zero, we have adopted the following carbon reduction targets.

Scopes 1 & 2: Maintain net zero Scopes 1 & 2 from 2040
Scope 3: Net zero 2045

Completed carbon reduction initiatives
Since the 2024/2025 baseline, we have begun implementation of ISO 14001 aligned Environmental Management system.

Future carbon reduction initiatives
As a supplier of services with a limited direct footprint, 100% of our baseline emissions are within Scope 3. 84% of these Scope 3 emissions are within purchased goods and services. As such our actions not only need to reflect where we have control but also our impacts.

In the first instance our priority is to improve data flows and the management structure, so we can better identify areas of improvement including:

1. Scope 3 (indirect control): 84% of our baseline emissions are within purchased goods and services, reflecting our role as a professional services provider. This category will be the primary focus of our reduction efforts. We will begin engagement with key suppliers, to understand their carbon emissions, actions they are taking and commitments they have made. The purpose of this is to improve the accuracy of our Scope 3 reporting and drive improvements in the supply chain.

2. Scope 3 (indirect control): 13% of our footprint is in travel and commuting of our colleagues and that reimbursed to linguists. We will survey employee commuting and include it based on actual data replacing the estimated data.

3. Scope 3 (indirect control): We are working with our parent company to conduct an energy review and move to a renewable energy provider for our offices under their control.

Declaration and sign-off

This Carbon Reduction Plan has been completed in accordance with PPN 006 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard and uses the appropriate government emission conversion factors for greenhouse gas company reporting.

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements (where required), and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard.

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).